Notice of Nondiscrimination

Premier Medical Associates, PLLC

Discrimination is Against the Law

Premier Medical Associates, PLLC (the "Practice") complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex, age, or disability. The Practice does not exclude people or treat them less favorably because of any of these bases.

The Practice provides, free of charge and in a timely manner:

Aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats); and

Reasonable modifications to our policies, practices, and procedures when needed to give a person with a disability equal access to our care; and

Language assistance services for people whose primary language is not English — including oral interpretation and written and electronic translated documents, such as information written in other languages.

If you need these services, contact the Section 1557 Coordinator.

Notice of Nondiscrimination

If you believe the Practice has failed to provide these services or discriminated in another way:

You may file a grievance with the Section 1557 Coordinator:

Section 1557 Coordinator, Premier Medical Associates, PLLC

110 E Savannah Ave Bldg A 102, McAllen, Texas 78503

Telephone: 956-627-1538 — Fax: 956-420-0888 — Email: admin@pma-rgv.com

You can file a grievance in person, or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. The Practice's Section 1557 Grievance Procedure explains the process.

Where to find this information online. This notice, the Practice's Notice of Availability of Language Assistance Services and Auxiliary Aids and Services, and the Practice's Section 1557 Grievance Procedure are posted on the Practice's website at pma-rgv.com.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services

200 Independence Avenue, SW, Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019 — TDD: 1-800-537-7697

Complaint forms: https://www.hhs.gov/ocr/complaints/index.html

Language Assistance and Accessibility Services

Premier Medical Associates, PLLC

English

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 956-627-1538 (TTY: 711) or speak to your provider.

Español

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 956-627-1538 (TTY: 711) o hable con su proveedor.

Tiếng Việt

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 956-627-1538 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

中文

注意：如果您說中文，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 956-627-1538（TTY：711）或與您的提供者討論。

한국어

주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 956-627-1538(TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.

العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم: 956-627-1538 (TTY: 711) أو تحدث إلى مقدم الخدمة.

Language Assistance and Accessibility Services

اردو

توجہ دیں: اگر آپ اردو بولتے ہیں، تو آپ کے لیے زبان کی مفت مدد کی خدمات دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں۔ (TTY: 956-627-1538 711) پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔

Tagalog

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 956-627-1538 (TTY: 711) o makipag-usap sa iyong provider.

Français

ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 956-627-1538 (TTY : 711) ou parlez à votre fournisseur.

हिन्दी

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 956-627-1538 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।

فارسی

توجه: اگر فارسی صحبت می‌کنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمک‌ها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالب‌های قابل دسترس، به‌طور رایگان موجود می‌باشند. با شماره 956-627-1538 (تله‌تایپ: 711) تماس بگیرید یا با ارائه‌دهنده خود صحبت کنید.

Language Assistance and Accessibility Services

Deutsch

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 956-627-1538 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.

ગુજરાતી

ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઑક્ઝિલરી સહાય અને ઍક્સેસિબલ ફૉર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 956-627-1538 (TTY: 711) પર કૉલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

Русский

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 956-627-1538 (TTY: 711) или обратитесь к своему поставщику услуг.

日本語

注：日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル（誰もが利用できるよう配慮された）な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。956-627-1538（TTY：711）までお電話ください。または、ご利用の事業者にご相談ください。

ພາສາລາວ

ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 956-627-1538 (TTY: 711) ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ.